



Resource Center

ALL INFORMATION UNDER ONE ROOF

**5735 Watt Avenue,
North Highlands, CA 95660**

**Monday - Friday,
8:30 AM to 12 PM and 1 PM to 4 PM.**

916-454-2345 ext.1030

Elica Resource Center helps patients navigate both the healthcare and social service systems and serves as a guide during difficult or complex situations.

Our services include, but are not limited to, the following:

- Assistance applying for Medi-Cal or other insurance programs patients may qualify for, including renewals, redeterminations, and support with issues or complications during the process
- Assistance with finding information and answers to questions that arise after medical appointments (for example: scheduling laboratory tests, helping arrange specialist appointments after receiving a referral, and more)
- Assistance communicating with insurance companies regarding transportation, interpreter services for appointments, and support when difficulties arise with specialist referrals or access to care
- Information about and assistance accessing additional insurance-sponsored services such as Enhanced Care Management (ECM), Housing Navigation, CalAIM services, Tailored Meals, and other available support programs
- Assistance locating food resources and community support services
- Assistance finding informational and community resources across different areas of life
- Translation of vaccination records into English

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