

## WELCOME TO THE ELICA DONATION CENTER

**Please check in by completing the Assistance Form and follow the rules below.**

- The Elica Donation Center is a supportive service provided by Elica Health Centers and **is available exclusively to established Elica Health Centers patients.**
- Please provide the patient's ID so that our staff can verify eligibility.
- **Children under 18 must be supervised by a parent or guardian at all times.** Failure to supervise children may result in an incident report and restriction from future visits.
- Capacity limits - maximum 3 families at a time (up to 7 people total, including children). If full, please wait outside.
- Lobby capacity - maximum 7 people at a time (including children). If the lobby is full, please wait outside.
- Each visit is limited to 20 minutes per household.
- Please follow the posted hours of operation and scheduled break times.
- New visitors will not be admitted 20 minutes before closing or before a scheduled break.
- Visits are limited to one per household per month.
- Elica Health Centers reserves the right to enforce these guidelines to ensure safety, fairness, and accessibility for all patients.

### **CLOTHING AND HOUSEHOLD GOODS:**

Visitors are welcome to select up to **5 free items** of clothing, shoes, household goods, or accessories **per established Elica patient family member**, with a **maximum of 25 items per family.**

### **FOOD:**

**One prepared food kit is provided per family with an Elica patient**, regardless of the number of family members. The food kit includes a selection of products, with contents subject to availability and any restrictions on individual items.

### **INFORMATIONAL RESOURCES:**

Resource coordinators are available to assist visitors by connecting those in need to additional services and resources for which they may be eligible. Coordinators can provide information and contact details for our community partners. Access to information services is unlimited.

### **VOLUNTEERS:**

If you are interested in making a meaningful impact as an Elica volunteer, please complete an application on our website: [ElicaHealth.org](http://ElicaHealth.org)

### **DONATIONS:**

We accept clothing and shoes for women, men, and children of all ages and sizes in excellent condition (please no stains, tears, or overly worn items), as well as household goods, small kitchen appliances, toys, books, and school supplies. We also maintain a year-round drive for blankets, sleeping bags, tents, and tarps to help keep our unhoused community warm during the winter months.

If you would like a donation tax receipt, please inform a staff member. The receipt will be prepared within five business days and emailed to you. A printed copy may also be requested.

## **ELICA RESOURCE CENTER:**

916-454-2345 ext. 1030

MONDAY – FRIDAY, from 8:30 AM to 4:00 PM

5735 Watt Avenue, North Highlands, CA 95660