

CalAIM Enhanced Care Management (ECM)



**Free Benefits to help you
get the care you need!**



Appointment Assistance:

Help with finding providers,
making appointments and best
utilizing your appointment time



Transportation Assistance:

Help with setting up
transportation to medical
appointments



Medication Management:

Better understand your
prescription medications



Hospital Follow-ups:

Assistance with follow-up care
and other services after a
hospital visit



Resource Connection:

Assistance with referrals to
programs offering housing, food,
and other benefits



Person Centered Approach:

Build an Individualized Care Plan
and Connect you to other
community programs and services

You keep your Medi-Cal Plan and Benefits. Your current providers and doctors stay the same. ECM offers an extra layer of support by a Lead Care Manager.



916-454-2345 EXT 795



ecm@elicahealth.org

www.elicahealth.org



Who qualifies for Enhanced Care Management?



To be eligible for Enhanced Care Management services, individuals must be enrolled in a Medi-Cal Health Plan (Elica Health Centers are contracted to provide Enhanced Care Management Services in the Sacramento County to Molina, Health Net and Anthem Blue Cross Members; and to Partnership Health Plan members in Yolo and Placer Counties), and meet criteria for 1 of 3 current Populations of Focus as indicated below:



Adult** Experiencing Homelessness/Unstable Housing AND have at least one complex physical, behavioral, or developmental health need;

or

Child or Youth* Experiencing Homelessness/Unstable Housing.



Adult** High Utilizers who in the last 6 months have had 5+ ER visits OR 3+ unplanned hospital admissions OR 3+ short-term SNF stays;

or

Child or Youth* who in the last 12 months have had 3+ ER visits OR 2+ unplanned hospital admissions OR 2+ short-term SNF stays.



Adult** with Serious Mental Illness or Substance Use Disorder and other health needs AND at risk of institutionalization

OR experiencing a complex social factor affecting their health;

or

Child or Youth* with Serious Mental Illness or Substance Use Disorder and other health needs.

*Child or Youth - 0-20 years old

**Adults - 21 and older

Call or email us to inquire if you qualify.

You may also inquire about a referral by calling your health plan or asking your Elica primary care provider to submit a referral to the Care Coordination team.



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