



How do I benefit from this service?

Case Management services not only provide support to patients and their caregivers, but it can also provide better access to Elica services. Care Coordinators can help patients access Elica services six days a week and avoid unnecessary visits to local emergency rooms. Elica has multiple clinics in Sacramento and Yolo County.

Why does Elica offer this service?

Understanding the healthcare system can be overwhelming at times. Elica would like to be your partner in achieving positive health outcomes. Our Care Coordinators provide needed support to manage overall health and well-being.


www.elicahealth.org
facebook.com/elicahealth.org
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[instagram @elicahealthcenters](https://instagram.com/elicahealthcenters)




Phone: (916) 454-2345
 After Hours: (916) 454-2345
 Emergencies: **911**

Elica Health Centers - Arden Arcade
 2400 Glendale Lane, Sacramento, CA 95825
 Mon - Fri: 8:00 am to 12:00 pm and 1:00 pm to 5:00 pm

 **Elica Health Centers - Cadillac Dr**
 77 Cadillac Drive, Suite 200, Sacramento, CA 95825
 Mon - Thu: 8:00 am to 6:00 pm

 **Elica Health Centers - Franklin Blvd**
 5385 Franklin Boulevard, Suite K, Sacramento, CA 95820
 Mon - Thu: 8:00 am to 6:00 pm

 **Elica Health Centers - Halyard Dr**
 1276 Halyard Drive, West Sacramento, CA 95691
 Mon - Sat: 8:00 am to 6:00 pm

 **Elica Health Centers - Health On Wheels**
 3701 J Street, Suite 201, Sacramento, CA 95816
 Locations and Hours of Operation: Variable

Elica Health Centers - J St
 3701 J Street, Suite 201, Sacramento, CA 95816
 Mon - Sat: 8:00 am to 6:00 pm

 **Elica Health Centers - Mack Rd**
 6339 Mack Road, Sacramento, CA 95823
 Mon - Fri: 9:00 am to 1:00 pm and 2:00 pm to 6:00 pm

Elica Health Centers - Marysville Blvd
 3234 Marysville Boulevard, Sacramento, CA 95815
 Mon - Fri: 8:00 am to 12:00 pm and 1:00 pm to 5:00 pm

 **Elica Health Centers - North Highlands**
 4815 Watt Avenue, North Highlands, CA 95660
 Mon - Sat: 8:00 am to 6:00 pm

Elica Health Centers - V St
 923 V Street, Sacramento, CA 95818
 Mon - Thu: 8:00 am to 6:00 pm

Elica Health Centers - 15th St
 155 15th Street, Suite A, West Sacramento, CA 95691
 Mon - Thu: 8:00 am to 6:00 pm

Case Management Services



"Healing with Heart"
Elica
 Health Centers

www.elicahealth.org
 (916) 454-2345

Case Management

Case management services are supportive activities intended to help patients understand their health conditions and treatment.

These services support patients and their caregivers to effectively manage health conditions and daily life challenges.

Both adult and pediatric patients can be referred for Case Management services.

Patients are provided support by a Care Coordinator. Care Coordinators are assigned once an Elica primary care provider orders this support service.

They can assist with such services as transportation assistance, interpreter services, communication between patients' primary care provider and specialist, and community resources.



Who is eligible?

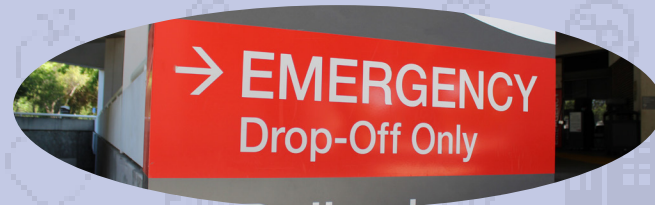
All Elica patients not participating in any other supportive program; your primary care provider must order case management; qualified Anthem Health Homes members.

What is a supportive program?

A program that provides similar support services such as: an RN Care Management, housing navigation, a Case Management for specialty care services, hospice, or support for skilled nursing facility residents.

How does this differ from what my primary care provider does?

Patients can communicate with Care Coordinators on a regular basis in between medical appointments via telephone or Elica's Patient Portal. They are available during clinic hours, Monday through Saturday.



What do Care Coordinators do?

Care Coordinators help patients stay on track with their personalized healthcare needs. They remind patients when they have appointments, manage and understand their medications, and provide extra help to patients to understand provider's advice.

What do these services cost?

There is no extra cost. Case Management is meant to support the treatment plans recommended by an Elica primary care provider.

